



## FREQUENTLY ASKED QUESTIONS & ANSWERS

### **AAOM2020 is Going Virtual - December 2020**

AAOM is working quickly to get the word out regarding the conference moving forward to being virtual. At this time, AAOM is developing information as quickly as we can – and this document will be updated frequently. We thank you for your patience in this rapidly progressing situation.

We invite you to join us digitally over four days: Saturday/Sunday from 1:00 p.m. – 6:00 p.m. EST December 2020.

- Saturday, December 5, 2020: Series 1: Biologics in Today's Medicine and complimentary workshop
- Sunday, December 6, 2020: Series 2: Regulations / Challenges in Regenerative Medicine and Series 3: Cutting Edge Research
- Saturday, December 12, 2020: Series 4: Hormones/Functional Medicine and Series 5: Structure/Prolotherapy/Optimizing Outcomes plus complimentary workshop.
- Sunday, December 13, 2020: Series 6: Lumbar Spine, Series 7: Head and Neck, Series 8: Regenerative Sports Medicine plus complimentary workshop.

#### What is included in my current registration?

- AAOM2020 Virtual 4-Day Event - \$695
- All registered attendees will have access to
  - 8 Series/Topics with over 28 presentations from leaders in the field
  - 3 complimentary workshops
  - On-demand video – available for up to 12 months
  - Virtual trade show
  - 50% off AAOM video library purchases
  - 20 CME AMA PRA Category 1 Credits

#### What if I already registered to attend AAOM2020?

Your registration will be carried over to the virtual event.

- Remainder of in-person fees can be carried over into next year's annual conference.
- Workshop fees can be carried over into next year's events.
- Workshop fees can be DONATED to AAOM, a non-profit, that relies heavily on these fees to help sustain the association. I receive a tax deduction for my donation.

#### As an AAOM2020 registered attendee, please know:

- The AAOM team is waiving cancellation fees up to November 1, 2020
- If you choose to cancel AAOM2020 registration, please review our *Refund Policy* below.



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### Which AAOM VIRTUAL option should I register for?

#### **AAOM2020 Virtual 4-Day Event - \$695**

- 8 Series/Topics with over 28 Presentations from Leaders in the Field of Regenerative Medicine
- 3 Complimentary Workshops
- Participate in live Q&A with Presenters
- On-Demand Video available for 12 months
- Virtual Trade Show – direct contact and communications
- 50% off AAOM Video Library Purchases
- 20 CME AMA PRA Category 1

#### **AAOM2020 – On-Demand Video - \$495**

- Available post-event
- 8 Series/Topics with over 28 Presentations & 3 Complimentary Workshops
- On-Demand available for 12 months
- 20 CME AMA PRA Category 1
- AAOM2020 video recording only that will be available online for at 12 months - so you can watch all of the videos, download slides, and claim CME for all CME credits.

### I'm registered for the event. Now what should I do to prepare for AAOM2020?

1. Here's how to best prepare for AAOM2020.
2. Once we have completed the virtual platform, you will receive an email with a link to log-in and update your attendee information.
3. You will receive email notifications of updates up until the dates of the event.
4. You will receive further information on how to claim CME credits once FCM completes their process.

### What if I already made my hotel reservation?

If you made a Grand Hyatt reservation in the AAOM Group, all were canceled and refunded. If you need assistance regarding Grand Hyatt reservations, please contact [aaom@aaomed.org](mailto:aaom@aaomed.org).

### Where does this event take place?

Virtual events take place completely online. AAOM2020 will use a virtual environment which allows attendees to view the presentation series sessions, online workshops and participate in small-group video breakout sessions. We will also have a Virtual Trade Show open at all times to access vendor pages anytime.

### Do I have to attend the entire event?



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AAOM2020 Virtual brings the experience of an in-person conference to your personal computer, so just like an in-person conference, you have the freedom to pick the series/sessions you attend. But many say that attending the event in its entirety—the keynote, series presentations, and workshops—will help you to get the most out of the experience.

### How do I log into a virtual event on the day of the event?

Once we have the platform ready, you will receive a confirmation email with a link to join the event. Additionally, you can update your attendee information to network with others based on your interests and preferences.

### Are there recordings available after AAOM2020 Virtual?

If you registered for the event, the on-demand recording of the entire event is available to you for up to 12 months.

### How many CMEs will be available for AAOM2020?

AAOM has been awarded 20 CME ACCME AMA PRA Category 1 CME credits through our partner FCM.

### Do you offer any certificates of completion or CME credits?

Yes. AAOM2020 is CME accredited and you can earn AMA PRA Category 1 CME credits. Additionally, we offer a certificate of completion from the AAOM to all participants, both live and online, upon request.

### Cancellation Policy

AAOM will not be able to estimate the costs and penalties associated with the transition of the meeting from an in person to a virtual format for some time. If you choose to cancel AAOM2020 registration, we will make every effort to give you a full refund. Your refund will be processed/mailed to you after the Conference.

Request for refunds must be received in writing by November 1, 2020. Your refund less a 15% processing fee will be processed/mailed to you after the Conference. No refunds will be granted after November 1, 2020.

Please let us know if you have any further questions or if there is anything I can assist with to help you prepare for this very special event. AAOM: 719-232-4084 or [aaom@aaomed.org](mailto:aaom@aaomed.org).



THE SHOW IS NOW VIRTUAL!

# AAOM2020

CONFERENCE SERIES: DECEMBER 5-6 & DECEMBER 12-13, 2020  
Expertise for Changing Times - On Your Time

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